

STATE OF IDAHO



BOARD OF DENTISTRY

GENERAL INFORMATION ABOUT COMPLAINTS

The Idaho State Board of Dentistry enforces the provisions of the Idaho Dental Practice Act by the licensure and regulation of dentists and dental hygienists in the state of Idaho. A person who believes that a dentist or dental hygienist has violated the standards of the Dental Practice Act can file a written complaint with the Board of Dentistry. Any complaint that comes within the Board of Dentistry's jurisdiction will be reviewed and, if necessary, will be investigated by a dentist acting on behalf of the Board of Dentistry. The Board of Dentistry is authorized to consider complaints regarding the quality of dental or dental hygiene care provided and the professionalism of the dentist or dental hygienist. Not every complaint results in disciplinary action against a licensee.

Please Note: The Board of Dentistry's jurisdiction is limited. The Board of Dentistry does not review fee disputes or monetary issues between a patient and a dentist, personality conflicts, or concerns with dental insurance carriers. The Board of Dentistry cannot obtain refunds of money paid for services or require that desired or corrective services be provided to you. The Board of Dentistry does not favor anonymous complaints. The Board of Dentistry's primary enforcement authority is to impose discipline against a licensee.